



John Kelly Construction Services Limited

Quality Policy

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Introduction

John Kelly Construction Services Limited is a successful growing business, supplying a wide range of construction and civil engineering services in the North Wales area.

We are dedicated to offering a reliable, customer focused service that meets and exceeds expectation. We work for a wide client base including home developers, national construction companies, utilities and local authorities.

Based on an extremely high work ethic, John Kelly Construction has built a strong reputation for reliability, quality and professionalism. Continually striving for excellence, we work in partnership with clients to execute projects to exacting standards.

Our company is committed to delivering projects proactively, in the most efficient and innovative ways possible, maintaining the highest standards in quality, safety and environmental respects.

A handwritten signature in black ink, appearing to be 'John Kelly', written in a cursive style.

John Kelly
Managing Director
01 September 2025

Quality Policy

Introduction

John Kelly Construction Services Limited. (The 'Organisation') aims to ensure that its products and services meet the needs of its customers at all times in accordance with contractual requirements, its policies and procedures.

John Kelly Construction Services Limited operates an Internal Quality Management System including aspects specific to certificate Construction and Civil Engineering.

Organisation Management is committed to:

1. Develop and improve the Organisation Quality Management System
2. Continually improve the effectiveness of the Organisation Quality Management System
3. The enhancement of customer satisfaction

The management of John Kelly Construction Services Limited has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
2. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
3. Establish the Quality Policy and its objectives.
4. Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Organisation Quality Management System.
5. Ensure the availability of resources.

John Kelly Construction Services Limited complies with all relevant statutory and regulatory requirements.

John Kelly Construction Services Limited constantly monitors its quality performance and implements improvements when appropriate, whilst this Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff, whilst copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in

accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

All personnel understand the requirements of this Organisation Quality Policy and abide with the requirements of the Quality Management System as defined in this Quality Procedures Manual.

John Kelly

Managing Director – JOHN KELLY CONSTRUCTION SERVICES LTD

Date – 01/09/2025